

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of: Erich DROBEK  
Serial No. 10/656,870 Group Art Unit: 2614  
Confirmation No. 8106  
Filed: September 8, 2003 Examiner: LE, Karen L.  
For: METHOD FOR MANAGING DATA IN AN AUTOMATIC CALL DISTRIBUTION SYSTEM

**COMMUNICATION**

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Sir:

Applicants filed an Amendment after final rejection under 37 CFR §1.116 in which the rejected claims are cancelled putting this application into condition for allowance, on August 29, 2008. On October 2 and October 6, 2008, Applicants' representative called the Examiner to inquire about the status of the application in view of the six-month (fully extended) date from the Office Action, October 4, 2008. Examiner Le assured Applicants' representative that a Notice of Allowance and is forthcoming. She promised to provide Applicants' representatives with an Interview Summary to confirm in writing her statements. However, neither the Interview Summary nor the Notice of Allowance have been received or at least posted in PAIR.

Applicants respectfully request attention to the status of this case and prompt reassurance that the application is not abandoned due to the reliance on the Examiner Le's oral statements.

Respectfully submitted,  
STAAS & HALSEY LLP

Date: Oct. 7, 2008

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